

LRSC21935TT LRSC21935SW LRSC21935SB

SXS REFRIGERATOR

User's Guide

Please read this guide thoroughly before operating and keep it handy for reference at all times.

SXS REFRIGERATEUR

Manuel d'utilisation

Prière de lire attentivement le présent manuel avant d'utiliser le réfrigérateur. Conserver à portée de main pour pouvoir le consulter à tout moment.

FRIGORÍFICO SXS

Guía de usuario

Lea detenidamente estas instrucciones antes utilizar el frigorífico y guárdelas como referencia para el futuro.

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Entry

The model and serial numbers are found on the inner case or back of refrigerator compartment of this unit. These numbers are unique to this unit and not available to others. You should record requested information here and retain this guide as a permanent record of your purchase. Staple your receipt here.

Date of purchase		
Dealer purchased from	:	
Dealer address	:	
Dealer phone no.	:	
Model no.	:	
Serial no.	:	

Important safety instruction

Before it is used, this refrigerator must be properly installed and located in accordance with the installation instructions in this document.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull it straight out from the outlet.

When moving your appliance away from the wall, be careful not to roll over the power cord or to damage it in any way.

After your refrigerator is in operation, do not touch the cold surfaces in the freezer compartment, particularly when your hands are damp or wet. Skin could adhere to these extremely cold surfaces.

Unplug the power cord from the power outlet for cleaning or other requirements. Never touch it with wet hands because you can get an electric shock or be hurt.

Never damage, process, severely bend, pull out, or twist the power cord because damage the power cord may cause a fire or electric shock. You have doubts on whether the appliance is properly grounded.

Never place glass products in the freezer because they may be broken due to expansion when their contents are frozen.

Never allow your hands within the ice storage bin of the automatic ice maker. You could be hurt by the operation of the automatic ice maker.

The appliance is not intended for use by young children or infirm persons without supervision.

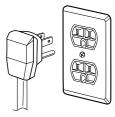
Young childeren should be supervised to ensure that they do not play with the appliance. Never allow anyone to climb, sit, stand or hang on the refreshment center door. These

actions may damage the refrigerator and even tip it over, causing severe personal injury.

Recommended Grounding Method

Before you move your refrigerator into its final location, it is important to make sure you have the proper electrical connection:

A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your refrigerator be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.



Accessibility of Supply Plug Supply Cord Replacement Warning The refrigerator-freezer should be so positioned that the supply plug is accessible for quick disconnection when accident happens.

If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

Do not modify or extend the Power Cord length.

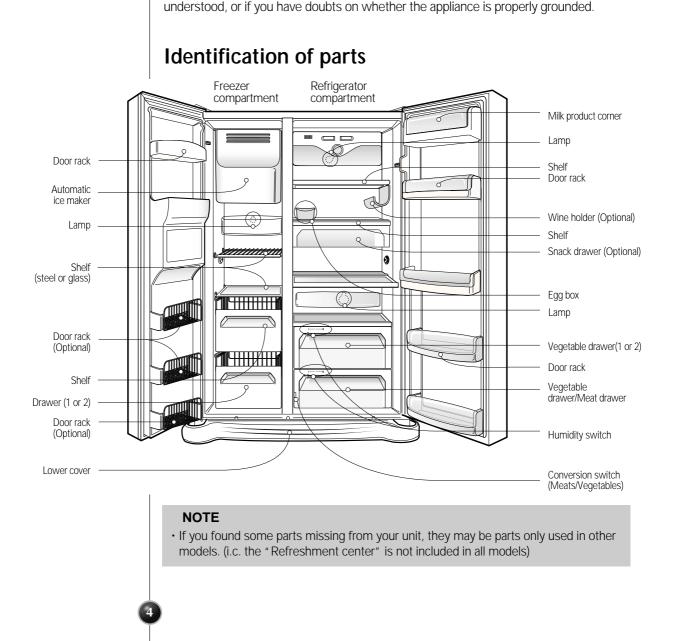
It will cause electric shock or fire.



Child entrapment DANGER: Risk of child entrapment. Before you throw away your old refrigerator or freezer: warning Take off the doors but leave the shelves in place so that children may not easily climb inside. The appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance. Don't store Don't store or use gasoline or other flammable vapor and liquids in the vicinity of this or any other appliance. Grounding (Earthing) In the event of an electric short circuit, grounding (earthing) reduces the risk of electric shock by providing an escape wire for the electric current. In order to prevent possible electric shock, this appliance must be grounded

improper use of the grounding plug can result in an electric shock. Consult a gualified

electrician or service person if the grounding instructions are not completely



Where to install

Select a good location

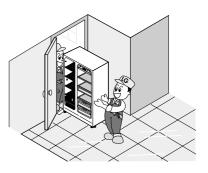
- 1. Place your appliance where it is easy to use.
- 2. Avoid placing the unit near heat sources, direct sunlight or moisture.
- 3. To avoid vibrations, the appliance must be leveled.
- 4. Don't install the appliance below 5. It may cause affect the performance.

Door removal

Warning Remove lower cover and then feed water	 Electric Shock Hazard Disconnect electrical supply to refrigerator before installing. Failure to do so could result in death or serious injury. If your access door is too narrow for the refrigerator to pass through, remove the refrigerator laterally. Remove the lower cover by lifting upward, and then pull up the feed water tube while pressing area ① shown in the figure to the right.
tube	NOTE • If a tube end is deformed or abraded, cut the part away.
Remove the freezer compartment door	1) Removing the hinge cover by loosening the screws. Separate all connection wires except for the earth line after.
	2) Remove the keeper by rotating it counter clockwise (①) and then lifting the upper hinge up (②).
	NOTE • When removing the upper hinge, be careful that the door does not fall forwards .
	3) Remove the freezer compartment door by lifting it upward. This time, the door should be lifted enough for the feed water pipe tube to be completely pulled out.
	NOTE • Move the refrigerator compartment door passing through the access door and lay it down, but be careful not to damage the feed water pipe tube.
Remove the refrigerator door	1) Loosen the hinge cover screws and remove the cover. Remove connection wire, if any, except for the earth line.
	2) Remove keeper by rotating it clockwise (①) and then remove the upper hinge by lifting it up (②).
	3) Remove the refrigerator compartment door by lifting it up.

Pass the refrigerator

Pass the refrigerator laterally through the access door as shown in the right figure.



Door replacement

Mount them in the reverse sequence of removal after they pass through the access door.

Feed water pipe installation

Before installation

- Automatic ice maker operation needs water pressure of 147~834 kPa (1.5~8.5 kgf/cm²) (That is, an instant paper cup (180 cc) will be fully filled within 3 sec.).
- If water pressure does not reach the rating 147 kPa (1.5 kgf/cm²) or below, it is necessary to purchase a separate pressure pump for normal automatic icing and cool water feed.
- Keep the total length of the feed water pipe tube within 8 m and be careful for the tube not be bent. If the tube is 8 m or longer it may cause trouble in water feed owing to the drain water pressure.
- Install the feed water pipe tube at a place free from heat.

A Warning

- Connect to potable water supply only.
- Refer to instructions with water filter kit for installation.

	Water connection instruction guide
Connecting the refrigerator to a water source	Read all directions carefully before you begin.
🕂 Warning	Connect to potable water supply only.
	 IMPORTANT If operating the refrigerator before installing the water connection, turn ice maker to the OFF position to prevent operation without water. All installations must be in accordance with local plumbing code requirements. Use copper tubing and check for leaks. Install copper tubing only in areas where temperatures will remain above freezing. It may take up to 24 hours for your ice maker to begin producing ice.
Tools required	 Standard screwdriver 7/16 - inch and 1/2 - inch open-end wrenches or two adjustable wrenches 1/4 - inch nut driver 1/4 - inch drill bit Hand drill or electric drill (properly grounded)
	NOTE • Your refrigerator dealer has a kit available with a 1/4 - inch saddle-type shut - off valve, a union, and copper tubing. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes. Do not use a piercing-type or 3/16 - inch saddle valve which reduces water flow and clogs more easily.
Cold water supply	The ice maker water valve contains a flow washer which is used as a water pressure regulator. The ice maker needs to be connected to a cold water line with water pressure 207 ~ 827 kPa (30 ~ 120 psi). If a problem occurs, call your utility company.
8	

Installation			
Connect the tubing to water line	 Unplug refrigerator or disconnect power. Turn OFF main water supply. Turn ON nearest faucet long enough to empty water pipes. Find a 1/2 - inch to 1-1/4 - inch vertical COLD water pipe near the refrigerator. 		
	 NOTE Horizontal pipe will work, but the following precaution must be taken: Drill on the top side of the pipe, not the bottom. This will help keep water away from the drill. This also keeps normal sediment from collecting in the valve. 		
	4. To determine the length of copper tubing you will need, measure from the connection on the lower left rear of the refrigerator to the water pipe. Add 7 feet (2.1m)to allow for moving refrigerator for cleaning. Use 1/4 -inch O.D. (outside diameter) copper tubing. Be sure both ends of copper tubing are cut square.		
	 Using a grounded drill, drill a 1/4 - inch hole in the cold water pipe you have selected. Fasten shut - off valve to cold water pipe with pipe clamp. Be sure outlet end is solidly in the 1/4-inch drilled hole in the water pipe and that the washer is under the pipe clamp. Tighten packing nut. Tighten the pipe clamp screws carefully and evenly so washer makes a watertight seal. Do not over tighten or you may crush the copper tubing, especially if soft (coiled) copper tubing is 		
	 used. Now you are ready to connect the copper tubing. 7. Slip compression sleeve and compression nut on copper tubing as shown. Insert end of tubing into outlet end squarely as far as it will go. Screw compression nut onto outlet end with adjustable wrench. Do not over tighten. 8. Place the free end of the tubing into a container or sink, and turn ON main water supply and flush out tubing until water is clear. Turn OFF shut - off valve on the water pipe. Coil copper tubing. 		
	Packing Nut Shut Off Valve		
	Compression Sleeve Compression Nut		

Connect the tubing to the refrigerator

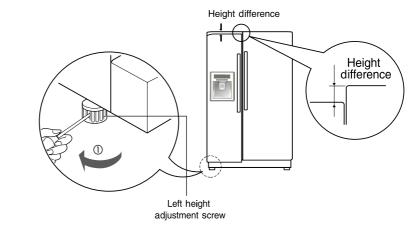
Operation instruction guide

Before making the connection to the Copper tubing refrigerator, be sure the refrigerator (Provided) power cord is not plugged into the wall Compression nut outlet. (Provided) 1. Remove the plastic flexible cap from Ferrule (sleeve) the water valve. 2. Place the compression nut and ferrule (sleeve) onto the end of the tubing as shown. Water valve 3. Insert the end of the copper tubing into the water valve connection as far as possible. While holding the tubing, tighten the fitting. Turn the water on at Tighten any connections that leak. the shutoff valve Plug In the Refrigerator Arrange the coil of copper tubing so that it does not vibrate against the back of the refrigerator or against the wall. Push the refrigerator back to the wall. Start the Icemaker Set the ice making stop switch to the ON position The icemaker will not begin to operate until it reaches its operating temperature of 15 °F (-9 °C) or below. It will then begin operation automatically if the ice making stop switch is in the ON position. Automatic ice maker The automatic ice maker can automatically make 8 pieces of ice cube at a time, 80-100 pieces a day. But these quantities may be varied according to various conditions including how many times the refrigerator door opens and closes. Ice making stops when the ice storage bin is full. NOTE • It is nomal that a noise is produced when ice made is dropped into the ice storage bin.

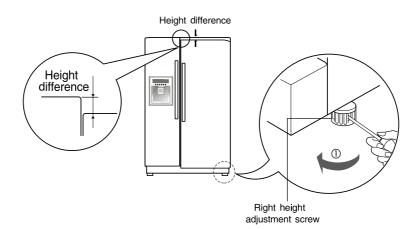
When ice maker Ice is clumped together does not operate When ice is clumped together, take the ice clumps out of the ice storage bin, smoothly break them into small pieces, and then place them into the ice storage bin again. • When the ice maker produces too small or clumped ice, the amount of water supplied to the ice maker need to adjusted. Contact the service center. • If ice is not used frequently, it may clump together. Power failure • Water may drop into the freezer compartment. Take the ice storage bin out and discard all the ice then dry it and place it back. The unit is newly installed It takes about 12 hours for a newly installed refrigerator to make ice in the freezer compartment. Throw away the ice (about 20 pieces) first made after refrigerator installation. The first ice and water may include particles or odor from the feed water pipe or feed water box. This is also necessary if the refrigerator has not been used for a long time. Never store beverage cans or other foods in ice storage bin for the purpose of rapid cooling. Such actions may damage the automatic ice maker. Never remove the ice maker cover. Sometimes level the surface so that the ice storage bin is fully filled with ice. Ice may pile up just around the ice maker causing the ice maker to think that the ice storage bin is ful. If discolored ice is dispensed, immediately contact Service Center. Do not use until problem is solved.

Height adjustment

Level the door by inserting flat (- type) driver into the groove of the left height adjusting screw and rotate it clockwise (\mathbb{O}) .



Level the door by inserting flat (- type) driver into the groove of the right height adjusting screw and rotate it clockwise (\mathbb{O}) .



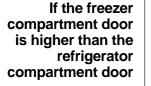
After leveling the door height

The refrigerator doors will close smoothly by heightening the front side by adjusting the height adjusting screw. If the doors do not close correctly, performance may be affected.

Next

- 1. Wipe off all dust accumulated during shipping and clean your appliance thoroughly.
 - 2. Install accessories such as the ice cube box, cover evaporating tray, etc., in their proper places. They are packed together to prevent possible damage during shipping.
 - 3. Connect the power supply cord (or plug) to the outlet. Don't double up with other appliances on the same outlet.

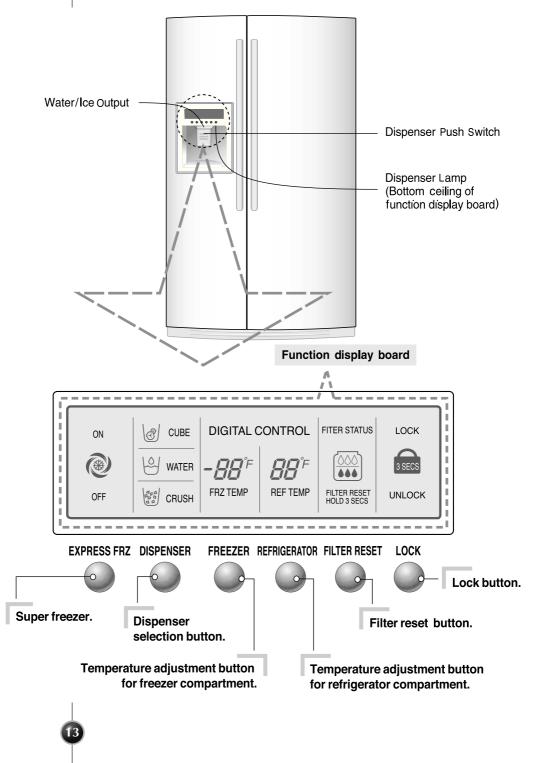
If the freezer compartment door is lower than the refrigerator compartment door



Starting

When your refrigerator is first installed, allow it to stabilize at normal operating temperatures for 2-3 hours prior to filling it with fresh or frozen foods. If operation is interrupted, wait 5 minutes before restarting.

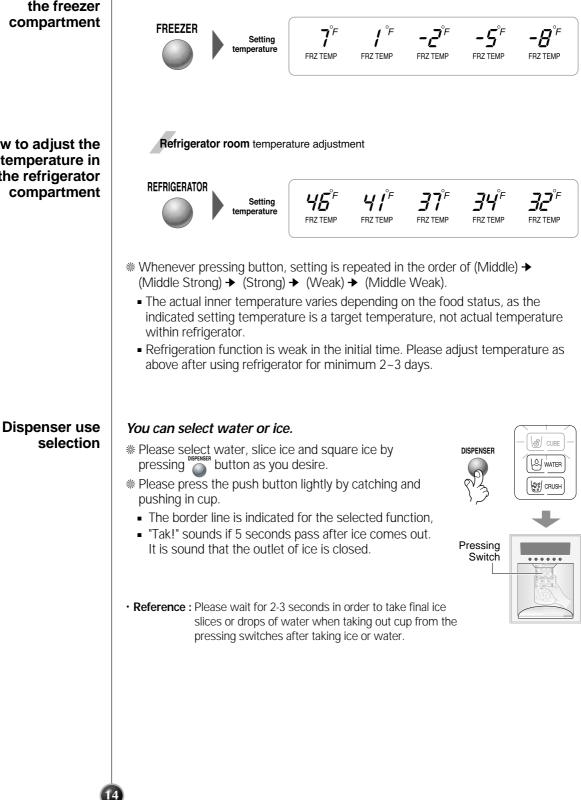
Adjusting the temperatures and functions



How to adjust the temperature in the freezer compartment

How to adjust the temperature in the refrigerator compartment You can adjust temperature of and freezer room and refrigerator room.

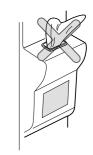
Freezer room temperature adjustment



Operation	
Automatic ice maker	 The icemaker can automatically make 8 pieces of ice cubes at anyone time, approximately 80 pieces per day. However these quantities may vary according to certain conditions. E.g. the duration and amount of times the refrigerator door is opened. The Ice making proceeds ceases automatically when the ice storage bin is full. If you choose not to use the automatic ice making function, repositioned the icemaker selection switch to the off position or the on position for reselection. Note: The manual selection function is only applicable to some models only. NOTE It is normal that a noise is produced when ice made is dropped into the ice storage bin.
When ice maker does not operate smoothly	 Ice is lumped together When ice is lumped together, take the ice lumps out of the ice storage bin, break them into small pieces, and then place them into the ice storage bin again. When the ice maker produces too small or lumped together ice, the amount of water supplied to the ice maker need to adjusted. Contact the service center. If ice is not used frequently, it may lump together. Power failure Ice may drop into the freezer compartment. Take the ice storage bin out and discard all the ice then dry it and place it back. After the machine is powered again, crushed ice will be automatically selected. The unit is newly installed It takes about 12 hours for a newly installed refrigerator to make ice in the freezer compartment.
Super freezer	 Please select this function for prompt freezer. "On" or "Off" is repeated whenever pressing better that the on status when selecting Special Refrigeration "On". Super freezer function automatically turns off if a fixed time passes.
Lock	 This button stops operation of different button. Locking or Release is repeated whenever pressing the other button when selecting 'LOCK', the button does not operate. Pressing the other button when selecting 'LOCK', the button does not operate. The button does n

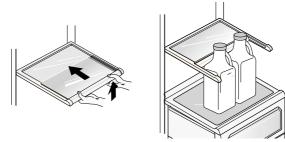
The other	Door open warning		
functions	 3 times of warning sounds at the interval of 30 seconds if a minute passes with the door of refrigerator and the hombar door opened or completely closed. 		
	 Please contact with the local service center if warning continue to sound even after closing the door. 		
	Diagnosis (failure detect	ion) function	
	 Diagnosis function automat the use of refrigerator. 	tically detects failure when failu	ire is found in product during
	 If failure occurs at product, indication is not done. In thi 	it does not operate though pre is case, do not turn power off k ot of time are need for service	out immediately contact with
How ice/cold water is supplied	then sent to the dispenser.	d in the water tank in the ref	-
	NOTE • It is normal that the water ice into the glass.	er is not very cold at first. If yc	ou want colder water, add
How to use dispenser	 Select one among crushed switch with a glass or other 	d ice, water, and cubed ice a container.	and slightly press the push
	Water	Crushed ice	Cubed ice
	Light the water indicating lamp by pressing the selection button. • Water will be dispensed by pressing the push	Light the crushed ice indicating lamp by pressing the selection button. • Crushed ice will be dispensed by pressing the	Light the cubed ice indicating lamp by pressing the selection button. • Cubed ice will be dispensed by pressing the push
	switch with a glass.	push switch with a glass.	switch with a glass.
	DISPENSER		DISPENSER
			-
	6		

Operation		
6 Filter condition (filter replacement cycle) display function	 After 6 months, the following sentence and will appear on the filter condition part of the LED. "Press for 3 seconds after replacing filter" After 6 months have passed, and if the filter has been replaced or you want to reset the filter condition display, press the filter replacement button for more than 3 seconds and it will reset to the initial Power On state. 	
Cautions	 Throw away the ice (about 20 pieces) and water (about 7 glasses) first made after refrigerator installation. The first ice and water may include particles or odor from the feed water pipe or feed water box. This is necessary in case that the refrigerator has not been used for a long time. Keep children away from the dispenser. Children may push switch incorrectly bad or damage lamps. 	
	Be careful that food is not block the ice passage. If foods are placed at the entrance of ice passage, ice may not be dispensed. The ice passage may also be covered with ice powder if splinter ice is used only. This time, remove the ice powder accumulated.	
	Never store beverage cans or other foods in ice storage bin for the purpose of rapid cooling.Image: Cooling c	
	Never use thin crystal glass or crockery to collect ice. Such glasses or containers may be broken.	
	Put ice first into a glass before filling water or other beverages. Water may be splashed if ice is added to existing liquid in a glass.	
	Never touch a hand or other tools on ice outlet. Touch may cause a part breakage or hand injury.	
	Never remove the ice maker cover.	
	Sometimes level the surface so that the ice storage bin is fully filled with ice. Ice is piled up just near the ice maker. So, such status may be considered, by the ice maker, that the ice storage bin is fully filled and ice making operation may stop.	
	If discolored ice is dispensed, immediately contact service center, stopping use.	
	Never use too narrow or deep glass. Ice may be jammed in ice passage and, thus, the refrigerator may be failed.	
	Keep the glass at a proper distance from ice outlet. A glass too close to the outlet may hinder ice from coming out.	



Shelf (Applicable to some models only)

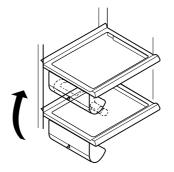
Silde-Under Shelf You can store taller items such as a gallon container or bottles by simply pushing in front half of shelf underneath back half of shelf. Pull toward you to return to a full shelf.



Wine holder (Applicable to some models only)

Wine holder adjustment

Bottles can be stored laterally with this wine corner. This can be attached to any shelf.



In case of inserting the wine holder :

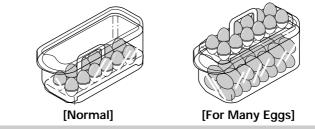
upward as in ①.

In case of separating the wine holder : Pull the wine holder inward as in ④ after holding it upward as in ③ by catching it.

)

Egg box

You can move the egg box to a place you want and select another form of box according to the amount of eggs.



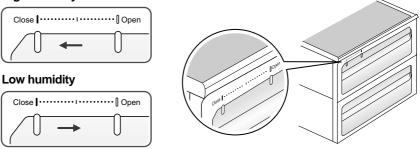
NOTE

- Never use the egg box as an ice storage bin. It can be broken.
- Never store the egg box in the freezer compartment or fresh compartment.

Humidity control in the vegetable compartment

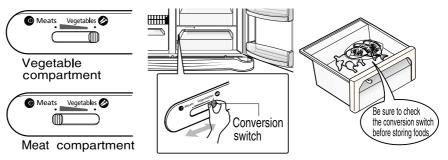
The humidity can be controlled by adjusting the humidity control switch to the left/right when storing vegetabes or fruits.

High humidity



Convert into a vegetable or meat compartment

• The bottom drawer in the refrigerator can be converted into a vegetable or meat compartment



The meat compartment maintains the temperature at a lower point than the refrigerator compartment so that meat or fish can be stored fresh longer.

NOTE

• Vegetables or fruits are frozen if the conversion switch is set to meats compartment. So, be sure to check it before storing foods.

Deodorizer (Applicable to some models only) This system efficiently absorbs strong odors by using the optical catalyst. This system Ű Deodorizing does hot have any affect on stored food. system Vegetable compartment Conversion corner How to use the • Since it is installed already installed onto the cool air intake duct from the from deodorizing the refrigerator compartment, you need no separate installation. system • Please use closed containers to store food with pungent odors. Otherwise, this oder can be absorbed by other food in the compartment.

Suggestion on food storage

	Location of foods (Refer to identification of parts)	
Wine holder	Store wine.	
Snack drawer	Store small foods such as bread, snacks, etc	
Freezer compartment shelf	Store various frozen foods such as meat, fish, ice cream, frozen snacks, etc	
Freezer compartment door rack	 Store small packed frozen food. Temperature is likely to increase as door opens. So, do not store long-term food such ice cream, etc 	
Freezer compartment drawer	 Store meat, fish, chicken, etc after wrapping them with thin foil. Store dry. 	
Milk product corner	Store milk products such as butter, cheese, etc	
Egg box	Place this egg box in the proper location.	
Refreshment center	Store foods of frequent use such as beverage, etc	
Refrigerator compartment shelf	Store side dishes or other foods at a proper distance.	
Refrigerator compartment door rack	Store small packed food or beverages such as milk, juice, beer, etc	
Vegetable drawer	Store vegetables or fruits.	
Vegetable drawer /meat drawer conversion corner	Store vegetable, fruits, meat to thaw, raw fish, etc setting the conversion switch as necessary. Be sure to check the conversion switch setting before storing foods.	



	Storing foods
	 Store fresh food in the refrigerator compartment. How food is frozen and thawed is an important factor in maintaining its freshness and flavor. Do not store food which goes bad easily at low temperatures, such as bananas, and melons. Allow hot food to cool prior to storing, placing hot food in the refrigerator could spoil other food, and lead to higher energy consumption. When storing the food, cover it with vinyl wrap or store in a container with a lid. This prevents moisture from evaporating, and helps food to keep its taste and nutrients. Do not block air vents with food. Smooth circulation of chilled air keeps refrigerator temperatures even. Do not open the door frequently. Opening the door lets warm air enter the refrigerator, and cause temperatures to rise. Never keep too much food in door rack because they may push against by inner racks so that the door cannot be fully closed.
Freezer compartment	 Do not store bottles in the freezer compartment - they may break when frozen. Do not refreeze food that has been thawed. This causes loss of taste and nutrient. When storing frozen food like ice cream for a long period, place it on the freezer shelf, not in the door rack. Do not touch the cold foods or containers- especially made of metallic -, with wet hands and place glass products in the freezer compartment. That's why you may have chilblains and they may be broken when their inner matters are frozen, causing personal injury.
Refrigerator compartment	 Avoid placing moist food in top refrigerator shelves, it could freeze from direct contact with chilled air. Always clean food prior to refrigeration. Vegetables and fruits should be washed and wiped, and packed food should be wiped, to prevent adjacent food from spoiling. When storing eggs in their storage rack or box, ensure that they are fresh, and always store them in an upright position, which keeps them fresh longer. NOTE If you keep the refrigerator in a hot and humid place, frequent openning of the door or storing a lot of vegetables in it may cause dew to form which has no effect on its performance. Remove the dew with dust cloth free from care.

	How to dismantle parts	
	 NOTE Dismantling is done in the reverse sequence Be sure to unplug the power plug before dis Never apply severe force to dismantle parts 	smantling and assembly.
Freezer compartment lamp	Separate the lamp by pulling it out (③) while slightly striking (①) and rotating (②) the lamp cover. Turn the bulb counterclockwise. Max. 40 W bulb for refrigerator is used and can be purchased at a service center.	
Dispenser lamp	Seperate the lamp by pulling it out, and then remove the lamp. Max. 15 W bulb for refrigerator is used and can be purchased at a service center.	
Freezer compartment shelf	To remove a shelf, lift the left part of the shelf a bit, push it to the direction (\mathbb{O}) , lift the right part to the diretion (\mathbb{O}) , and take it out.	
Door rack and support	Lift the door rack holding both sides (\mathbb{O}) and pull it out to (\mathbb{Q}) direction.	
Ice storage bin	 Hold the ice storage bin as shown in the right figure and pull it out (2) while slightly lifting it (0). It is recommended not to dismantle the ice storage bin unless it is necessary. Be sure to use both hands when removing the ice storage bin, so as not to drop it on the floor. If the ice storage bin does not fit well, slightly rotate the rotating device. 	© Conting device
After dispenser is used	The water collector has no self-drainage function. So it should be cleaned regularly. Remove the cover by pressing the left side of water collector cover and dry it with a cloth. Press the point marked as shown in the figure to the right to remove the water collector cover.	

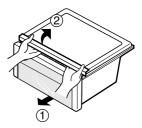
Lamp in
refrigerator
compartment

To remove the lamp cover, press the protrusion under the lamp cover to the front and then pull the lamp cover out.

Turn the bulb counterclockwise. Max. 40 W bulb for refrigerator is used and can be purchased at a service center.

Vegetable compartment cover

 To remove the vegetable compartment cover, pull out the vegetable compartment a bit to the front ①, lift the front part of the vegetable compartment cover as shown by ②, and take it out.



General information

Vacation time	During average length vacations, you will probably find it best to leave the refrigerator in operation. Place freezable items in freezer for longer life. When you plan not to operate, remove all food, disconnect the power cord, clean the interior thoroughly, and leave each door OPEN to prevent odor formation.
Power failure	Most power failures that are corrected in an hour or two will not affect your refrigerator temperatures. However, you should minimize the number of door openings while the power is off.
lf you move	Remove or securely fasten down all loose items inside the refrigerator. To avoid damaging the height adjusting screws, turn them all the way into the base.
Anti condensation pipe	The outside wall of the refrigerator cabinet may sometimes get warm, especially just after installation. Don't be alarmed. This is due to the anti-condensation pipe, which pumps hot refrigerator to prevent "sweating" on the outer cabinet wall.
	Cleaning
	It is important that your refrigerator be kept clean to prevent undesirable odors. Spilled food should be wiped up immediately, since it may acidify and stain plastic surfaces if allowed to settle.
Exterior	Use a lukewarm solution of mild soap or detergent to clean the durable finish of your refrigerator. Wipe with a clean damp cloth and then dry.
Interior	Regular cleaning is recommended. Wash all compartments a baking soda solution or a mild detergent and warm water. Rinse and dry.
After cleaning	Please verify that the power cord is not damaged, power plug is not overheated, or power plug is well inserted into the power consent.
Warning	Always remove power cord from the wall outlet prior to cleaning in the vicinity of electrical parts (lamps, switches, controls, etc.). Wipe up excess moisture with a sponge or cloth to prevent water or liquid from getting into any electrical part and causing an electric shock. Never use metallic scouring pads, brushes, coarse abrasive cleaners, strong alkaline solutions, flammable or toxic cleaning liquids on any surface. Do not touch frozen surfaces with wet or damp hands, because damp object will stick or adhere to extremely cold surfaces.

Trouble shooting

Before calling for service, review this list. It may save you both time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

Occurrence	Possible cause	Solution
Runing of refrigerator		
Refrigerator compressor does not run.	Refrigerator control is off.	Set refrigerator control. See setting the controls.
	Refrigerator is in defrost cycle.	This is normal for a fully automatic defrosting refrigerator. The defrost cycle occurs periodically.
-	Plug at wall outlet is disconnected.	Make sure plug is tightly pushed into outlet.
	Power outage. Check house lights.	Call local electric company.
Refrigerator runs too much	Refrigerator is larger than the previous one you owned.	This is normal. Larger, more efficient units run longer in these conditions.
or too long	Room or outside weather is hot.	It is normal for the refrigerator to work longer under these conditions.
	Refrigerator has recently been disconnected for a period of time.	It takes some hours for the refrigerator to cool down completely.
	Large amounts of warm or hot food may have been stored recently.	Warm food will cause the refrigerator to run longer until the desired temperature is reached.
	Doors are opened too frequently or too long.	Warm air entering the refrigerator causes it to run longer. Open the door less often.
	Refrigerator or freezer door may be slightly open.	Make sure the refrigerator is level. Keep food and containers from blocking door. See problem section. OPENING/CLOSING of doors.
	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting until the refrigerator temperature is satisfactory.
	Refrigerator or freezer gasket is dirty, worn, cracked, or poorly fitted.	Clean or change gasket. Leaks in the door seal will cause refrigerator to run longer in order to maintain desired temperatures.
	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. Refrigerator goes on and off to keep the temperature constant.

Occurrence	Possible cause	Solution
Refrigerator compressor does not run.	Thermostat is keeping the refrigerator at a constant temperature.	This is normal. The refrigerator goes on and off to keep the temperature constant.
Temperatures are too cold		
Temperature in the freezer is too cold but the refrigerator temperature is satisfactory.	Freezer control is set too cold	Set the freezer control to a warmer setting until the freezer temperature is satisfactory.
Temperature in the refrigerator is too cold and the freezer temperature is satisfactory.	Refrigerator control is set too cold.	Set the refrigerator control to a warmer setting
Food stored in drawers freezes.	Refrigerator control is set too cold.	See above solution.
Meat stored in fresh meat drawer freezes.	Meat should be stored at a temperature just below the freezing point of water (32°F, 0°C) for maximum fresh storage time.	It is normal for ice crystals to form due to the moisture content of meat.
Temperatures are too warm		
Temperatures in the refrigerator or freezer are too warm.	Freezer control is set too warm.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Refrigerator control is set too warm. Refrigerator control has some effect on freezer temperature.	Set the freezer or refrigerator control to a colder setting until the freezer or refrigerator temperature is satisfactory.
	Doors are opened too frequently or too long.	Warm air enters the refrigerator/ freezer whenever the door is opened. Open the door less often.
	Door is slightly open.	Close the door completely.
	Large amounts of warm or hot food may have been stored recently.	Wait until the refrigerator or freezer has a chance to reach its selected temperature.
	Refrigerator has recently been disconnected for a period of time.	A refrigerator requires some hours to cool down completely.
Temperature in the refrigerator is too warm but the freezer temperature is satisfactory.	Refrigerator control is set too warm.	Set the refrigerator control to a colder setting.

	Possible cause	Solution
Sound and noise		
Louder sound levels when refrigerator is on.	Today's refrigerators have increased storage capacity and maintain more even temperatures.	It is normal for sound levels to be higher.
Louder sound levels when compressor comes on.	Refrigerator operates at higher pressures during the start of the ON cycle.	This is normal. The sound will level off as the refrigerator continues to run.
Vibrating or rattling noise.	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and solid and can adequately support refrigerator.
-	Items placed on the top of the refrigerator are vibrating.	Remove items.
	Dishes are vibrating on the shelves in the refrigerator.	It is normal for dishes to vibrate slightly. Move dishes slightly. Make sure refrigerator is level and firmly set on floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator so that it does not touch the wall or refrigerator.
Water/Moisture /Ice inside refrigerator		
Moisture collects on the inside walls of the refrigerator.	The weather is hot and humid which increases the rate of frost buildup and internal sweating.	This is normal.
-	Door is slightly open.	See problem section opening/closing of doors.
-	Door is opened too often or too long.	Open the door less often.
Water/Moisture /Ice outside refrigerator		
Moisture forms on the outside of the refrigerator	Weather is humid.	This is normal in humid weather. When humidity is lower, the moisture should disappear.
or between doors.	Door is slightly open, causing cold air from the inside the refrigerator to meet warm air from the outside.	This time, close the door completely.

Occurrence	Possible cause	Solution
Odors in refrigerator		
	Interior needs to be cleaned.	Clean interior with sponge,warm wate and baking soda.
	Food with strong odor is in the refrigerator.	Cover food completely.
	Some containers and wrapping materials produce odors.	Use a different container or brand of wrapping materials.
Opening/Closing of doors/Drawers		
Door(s) will not close.	Food package is keeping door open.	Move packages that keep door from closing.
Door(s) will not close.	Door was closed too hard, causing other door to open slightly.	Close both doors gently.
_	Refrigerator is not level. It rocks on the floor when it is moved slightly.	Adjust the height adjusting screw.
	Floor is uneven or weak. Refrigerator rocks on the floor when it is moved slightly.	Be sure floor is level and can adequately support refrigerator. Contact carpenter to correct sagging or sloping floor.
	Refrigerator is touching wall or cabinets.	Move refrigerator
Drawers are difficult to move.	Food is touching shelf on top of the drawer	Keep less food in drawer.
	Track that drawer slides on is dirty.	Clean drawer and track.
Dispenser		
Dispenser will not dispense ice	Ice storage bin is empty.	When the first supply of ice is dropped into the bin, the dispenser should operate
	Freezer temperature is set too warm.	Turn the freezer control to a highe setting so that ice cubes will be made. When the first supply of ice is made the dispenser should operate.
	Household water line valve is not open.	Open household water line valve and allow sufficient time for ice to be made. When ice is made, dispenser should operate.
	Refrigerator or freezer door is not closed.	Be sure both doors are closed.

Occurrence	Possible cause	Solution
Dispenser will not dispense ice.	Ice has melted and frozen around auger due to infrequent use, temperature fluctuations and/or power outrages.	Remove ice storage bin, and thaw and the contents. Clean bin, wipe dry and replace in proper position. When new ice is made, dispenser should operate.
Ice dispenser is jammed.	Ice cubes are jammed between the ice maker arm and back of the bin.	Remove the ice cubes that are jamming the dispenser.
	Ice cubes are frozen together.	Use the dispenser often so that cubes do not freeze together.
	Ice cubes that have been purchased or made in some other way have been used in the dispenser.	Only the ice cubes made by the ice maker should be used with the dispenser.
Dispenser will not dispense water.	Household water line valve is not open. See problem " Ice maker is not making any ice."	Open household water line valve.
	Refrigerator or freezer door is not closed.	Be sure both doors are closed.
Water has an odd taste and/or odor.	Water has been in the tank for too long.	Draw and discard 7 glasses of water to freshen the supply. Draw and discard an additional 7 glasses to completely rinse out tank.
	Unit not properly connected to cold water line.	Connect unit to cold water line which supplies water to kitchen faucet.
Sound of ice dropping	This sound is normally made when automatically made ice is dropped into ice storage bin. Volume may vary according to refrigerator's location.	
Sound of water supply	This sound is normally made when ice maker is supplied with water after dropping the automatically made ice.	
Other	Please thoroughly read 'Automatic ice maker and dispenser' in this manual.	

CUSTOMER ASSISTANCE NUMBERS:

http://www.lgservice.com

- To Prove Warranty Coverage Retain your Sales Receipt to prove date of purchase.
 A copy of your Sales Receipt must be submitted at the time warranty service is provided.
- To Obtain Product, Customer or Service Assistance Call Toll-free for Customer Service Tel : 1-877-714-7486
- To Obtain Nearest Authorized Service Center
 Call 1-877-714-7486, push option #1, 24 hours a day, 7days per week.
 Please have your product type (Monitor, TV, VCR, MWO, Refrigerator) and ZIP code ready.



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